

If you are having difficulty accessing the [myOSSTF/maFEESO](#) portal after attempting the password reset process, contact Membership Database by:

1. Phone: 416-751-8300 or 1-800-267-7867
2. Email: <mailto:mmembership.database@osstf.ca>

Self-serve retrieval of Member ID feature (active or inactive) is retrieving your OSSTF/FEESO Member ID:

1. Send an email to [GetMyMemberID@osstf.ca](mailto:GetMyMemberID@osstf.ca)
2. When a unique match is found, you will get an automated response containing the OSSTF/FEESO Member ID